

Pool Adjustment Requirements:

Any pool must have a 4 foot or higher wall in order to qualify for a adjustment from MESD. The pool must be up year round and the customer usage must be close to double the amount they pay normally. If the customers states the pool has 4 foot walls and is up year round, we will have to do a field report to verify this, (if we do not have one on file already). If this is the case you are to average the customers acct to come up with an adjustable amount.